

Investors & Analysts Presentation

Q1 2021

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Performance Snapshot (Q1 2021)

Operating Performance (Q1 2021)

2021 Guidance

Welcon **Appendix**

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Strategic Objectives

In line with our business model we continue to leverage on industry knowledge, advanced technology & ethical financing to empower our stakeholders



Strengthened Balance Sheet



Strategic Partnerships



Workforce Empowerment



Differentiated Digital Platforms

Maintained a resilient balance sheet with adequate liquidity and capital buffers while improving the quality of our funding base.

Forging strategic relationships and using finance and technology to build capacity and scale businesses across The HEART sectors (Health, Education, Agriculture, Renewable Energy and Transportation).

In line with our commitment to create a great place to work and institute a knowledge-based culture, we have fully adopted flexible working arrangements enabled by our investments in remote working

digital platforms.

Our digital platforms
(i.e. lending,
payments,
investments and
commerce) have
allowed all
customers self-serve
both online and
offline.



Strategic Objectives

In line with our business model we continue to leverage on industry knowledge, advanced technology & ethical financing to empower our stakeholders

Continued investment in our Corporate flows **Business stability** people and and Cross sell Accelerate encouraging a great through Market share gains place to work strategic Transaction partnerships Continued through Digital Capabilities banking across the focus on **HEART** Stable liability growing our sectors mix and lower Retail/ MSE cost of funds: business Stronger CASA Ratio governance and >60% underwriting frameworks Predictable and Sustainable Optimization Liabilities and **Earnings** _iauiditv Buffers Return value to shareholders Solidify the foundation & calibrate growth (Immediate) Short - Medium Term Objectives



Financial & Non-Financial Highlights

Performance in the 1st quarter was driven by our strengthened financial position through effective funding optimization and our drive for efficiency

Financials (N' millions)			
Total Assets 1,393,458	Loans & Advances 632,478	Customer Deposits 1,039,299	CASA Deposits 732,982
7.3% from FY 2020	6.0% from FY 2020	9.3% from FY 2020	2.3% from FY 2020
Gross Earnings 31,016	Net Interest Income 14,348	Operating Expense 15,816	Profit After Tax 2,395
5.8% from Q1 2020	7.1% from Q1 2020	4.5% from Q1 2020	16.0% from Q1 2020

Ratings	
Moody's	FitchRatings
B2	B-
GCR GLOBAL CRENT RATING CO	DataPro Complete States Grans
BBB	BBB+

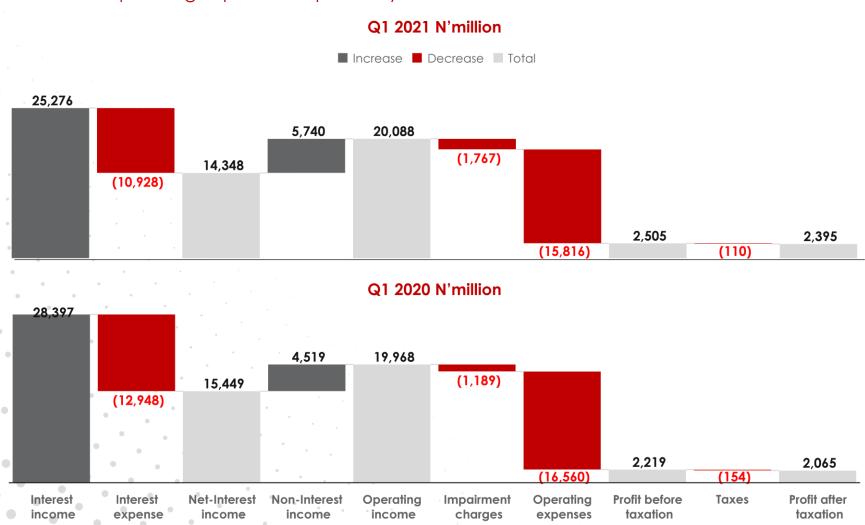
Kev Ratios	
NPL	Cost of Risk
1.9%	0.9%
LDR	Coverage Ratio
60.9%	231.2%
Liquidity	CAR
30.2%	16.8%
Cost of Funds	
3.8%	

C	hannels					
	POS	ATM	USSD Users	Branches	Customers	Professional Staff
•		ATM	*822#			
	10,667	689	>1.5M	157	>3M	2,367



Performance snapshot (1/2)

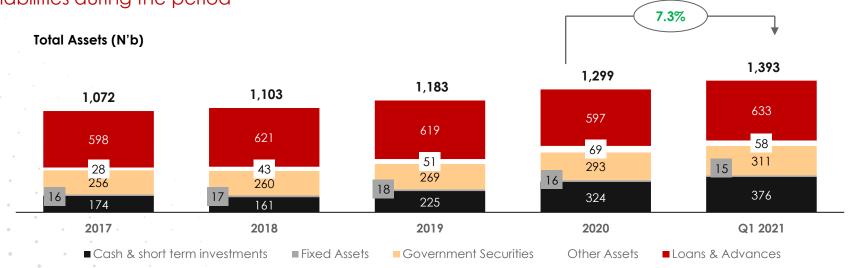
Top-line earnings hindered by a decline in interest income, despite a 15.6% and 4.5% drop in interest and operating expenses respectively



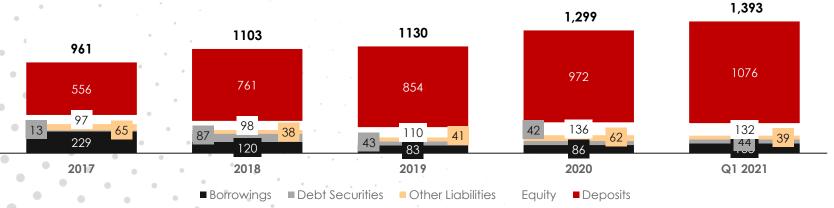


Performance Snapshot (2/2)

Rise in customer deposits and other financial liabilities continue to drive growth in total assets and liabilities during the period



Total Liabilities & Equity (N'b)

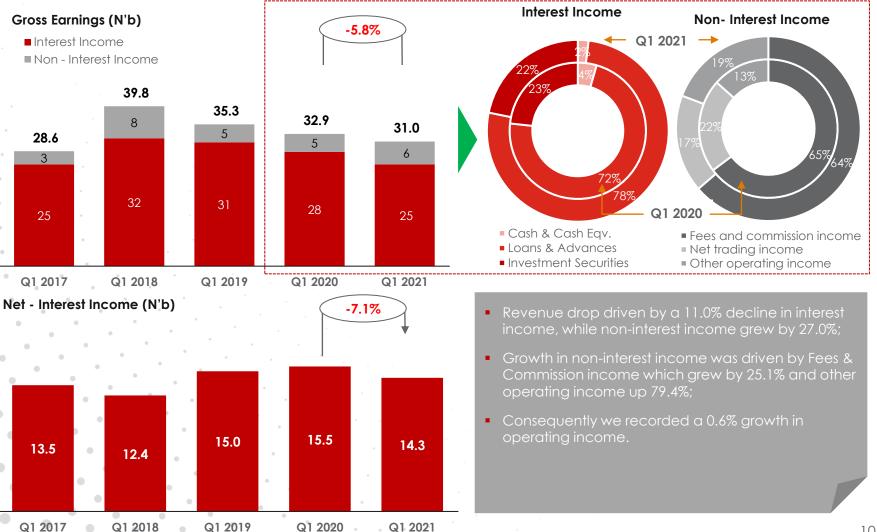






Revenue Evolution

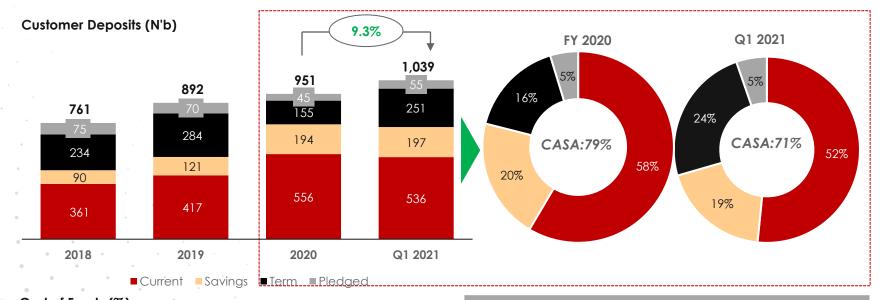
Dip in net-interest income was attributed to a decline in interest income, despite a 27.% growth in non-interest revenue

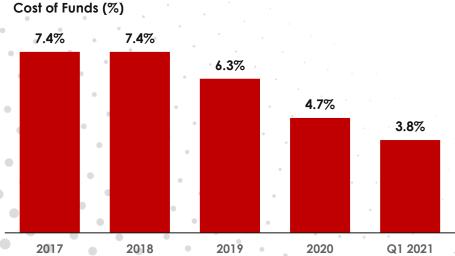




Funding & Liquidity (1/2)

Customer deposits grew to over 1 billion as we sustained traction in the mobilization and retention of low-cost deposits contributing to a 15.6% decline in interest expense



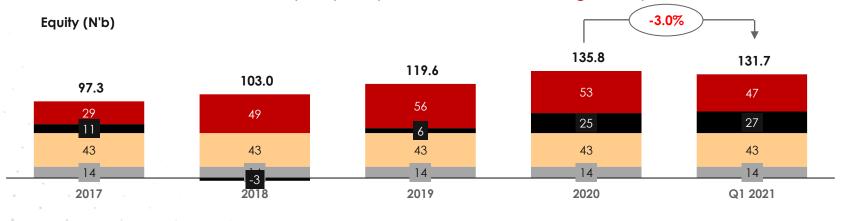


- We continued to improve the quality of our funding base driven by the disciplined execution of our retail banking strategy and improved cross-selling of our digital products. This contributed to the 9.3% growth in customer deposits to reach N1.03 trillion during the quarter:
- Consequently, cost of funds declined further by 80 bps to 3.8% (Q1 2020 4.6%);
- The bank continued to maintain a healthy liquidity position at 30.2% above minimum regulatory requirement



Funding & Liquidity (2/2)

Overall, we maintained a healthy capital position well above regulatory limits



Share premium

■ Retained earnings

ltems (N'mn)	Mar. 2021	Dec. 2020	% Growth
Tier 1 capital*	104,485	104,390	0.09%
Tier 2 capital**	29,180	34,797	-16.14%
Total regulatory capital	133,665	139,187	-3.97%
Risk-weighted assets	794,917	771,981	2.97%
Tier 1 ratio	13.14%	13.52%	-0.38%
Tier 2 ratio	3.67%	4.51%	-0.84%
Capital adequacy ratio	16.81%	18.03%	-1.22%

■ Share capital

 Shareholders funds declined by 3.0% to N131.7 billion (FY 2020: N135.8 billion);

Others

• Overall, the Bank's capital adequacy ratio stood at 16.81% as at March 2021.

Notes: *Tier 1 capital includes ordinary share capital, share premium, retained earnings, intangible assets, and other regulatory adjustments relating to items that are included in equity but are treated differently for capital adequacy purposes. **Tier 2 Capital includes qualifying subordinated liabilities, allowances and element of the fair value reserve relating to unrealized gains on equity instruments classified as Fair Value Through Other Comprehensive Income.

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Loans and Advances by Sector

Growth in gross loans and advances was driven by growth in both Agriculture and Consumer lending sectors in line with our strategy

Gross Loans & Advances by Sector	Mar-2021 Dec-2020			Growth	
Sectors	N'm	% of Total	N'm	% of Total	%
Agriculture	61,651	9.5%	55,471	9.0%	11.1%
Communication	17,964	2.8%	16,493	2.7%	8.9%
Consumer	50,680	7.8%	36,692	6.0%	38.1%
Education	579	0.1%	1551	0.3%	-62.7%
Finance and insurance	32,360	5.0%	26,724	4.4%	21.1%
Government	91,040	14.0%	84,277	13.7%	8.0%
Manufacturing	6,365	1.0%	7,166	1.2%	-11.2%
Mortgage	3,687	0.6%	3,526	0.6%	4.6%
Oil & Gas – downstream	44,280	6.8%	40,400	6.6%	9.6%
Oil & Gas – upstream	86,426	13.3%	85,689	14.0%	0.9%
Oil & Gas – Services	63,590	9.8%	74,687	12.2%	-14.9%
Others	32,430	5.0%	29,431	4.8%	10.2%
Power	26,501	4.1%	26,386	4.3%	0.4%
Real Estate & Construction	83,908	12.9%	81,596	13.3%	2.8%
Transportation	24,309	3.7%	20,419	3.3%	19.1%
Non-interest banking	24,661	3.8%	22,852	3.7%	7.9%
TOTAL	650,430	100.0%	613,359	100.0%	6.0%



Loans and Advances by Currency – Q1 2021

While we continue to effectively manage our FCY loan book, contracting by 12% year-on-year to N136.5 billion from N154.3 billion in the same period in the preceding year

Gross Loans & Advances by Currency		FCY		LCY	
Sectors	N'm	% of Total	N'm	Total	FCY % of Sector
Agriculture	-	-	61,651	61,651	-
Communication	-	-	17,964	17,964	-
Consumer	41	0.1%	50,638	50,680	0.1%
Education	-	-	579	579	-
Finance and insurance	1,229	-	31,131	32,360	3.8%
Government	-	-	91,040	91,040	-
Manufacturing	-	-	6,365	6,365	-
Mortgage	-	-	3,687	3,687	-
Oil & Gas – downstream	-	0.4%	44,280	44,280	-
Oil & Gas – upstream	73,151	44.2%	13,275	86,426	84.6%
Oil & Gas – Services	31,239	24.8%	32,351	63,590	49.1%
Others	1	0.0%	32,430	32,430	0.0%
Power	-	-	26,501	26,501	0.0%
Real estate & construction	14,016	8.7%	69,892	83,908	16.7%
Transportation	5,693	15.2%	18,616	24,309	23.4%
Non-interest banking	11,119	6.7%	13,542	24,661	45.1%
TOTAL	136,489	100.0%	513,941	650,430	21.0%



Loans and Advances by Currency – Q1 2020

While we continue to effectively manage our FCY loan book, contracting by 12% year-on-year to N136.5 billion from N154.3 billion in the same period in the preceding year

Gross Loans & Advances by Currency		FCY		LCY	
Sectors	N'm	% of Total	N'm	Total	FCY % of Sector
Agriculture	-	-	49,388	49,388	-
Communication	-	-	15,427	15,427	-
Consumer	88	0.1%	40,484	40,572	0.2%
Education	-	-	680	680	-
Finance and insurance	-	-	28,020	28,020	-
Government	-	-	69,224	69,224	-
Manufacturing	-	-	5,180	5,180	-
Mortgage	-	-	3,482	3,482	-
Oil & Gas – downstream	652	0.4%	56,354	57,006	1.1%
Oil & Gas – upstream	68,128	44.2%	14,116	82,244	82.8%
Oil & Gas – Services	38,322	24.8%	52,557	90,880	42.2%
Others	1	0.0%	39,604	39,605	0.0%
Power	-	-	24,519	24,519	-
Real estate & construction	13,403	8.7%	53,803	67,206	19.9%
Transportation	23,316	15.2%	15,895	39,211	59.5%
Non-interest banking	10,376	6.7%	17,652	28,027	37.0%
TOTAL	154,287	100.0%	486,386	640,672	24.1%



Asset Quality – NPL by Sector

In terms of asset quality, we sustained improvement in our non-performing loans (NPLs) during the period under review

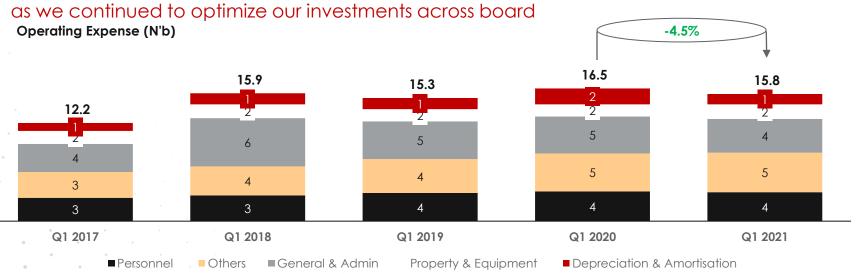
Gross Loans & Advances by Sector	M	ar-2021	М	ar-2020	Growth
Sectors	N'm	% of Total	N'm	% of Total	%
Real Estate & Construction	4,813	39%	3,844	30%	25%
Oil - downstream	2,695	22%	2,227	17%	21%
Consumer	2,049	17%	1,720	13%	19%
Others	648	5%	871	7%	-26%
Mortgage	624	5%	823	6%	-24%
Non-Interest Banking	622	5%	528	4%	18%
Finance & Insurance	469	4%	604	5%	-22%
Agriculture	216	2%	650	5%	-67%
Communication	126	1%	0	0%	33632%
Education	8	0%	0	0%	4147%
Manufacturing	6	0%	6	0%	-1%
Transportation	4	0%	1,722	13%	-100%
Government	0	0%	0	0%	8%
TOTAL	12,279	100.0%	12,996	100.0%	-6%
NPL Ratio	1.9%		2.0%		

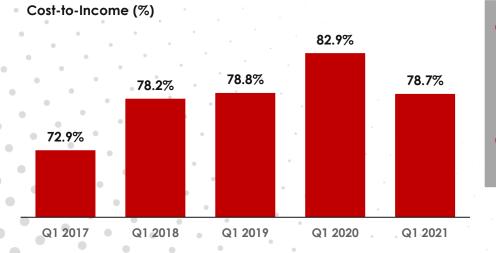
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Operating Efficiency

We continued to moderate operating expenses particularly administrative and depreciation



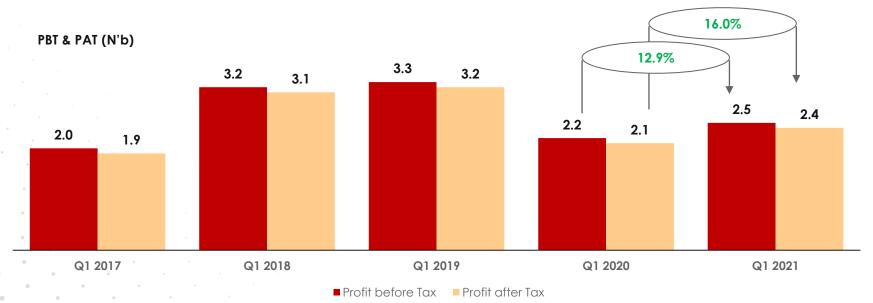


- Operating expenses declined by 4.5% to N15.6bn (Q1 2020: N16.6bn), driven by decline in administrative and depreciation expenses while fixed asset and mandatory regulatory fees including AMCON and Insurance fees grew during the period under review;
- Consequently, cost to income ratio (CIR) declined further to 78.7% as at Q1 2021.

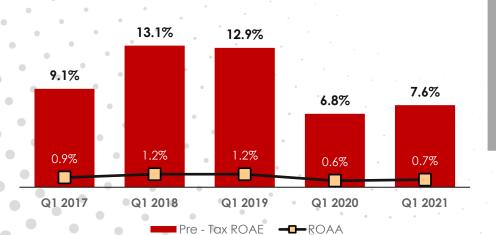


Profitability

Overall, the Bank recorded a profit after tax to N2.5 billion for the quarter under review







- Profit before and after tax stood at N2.5 billion and N2.4 billion respectively;
- While Annualized Pre-tax Return on Average Equity (ROAE) and Return on Assets stood at 7.6% and 0.7% respectively for the guarter.



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Outlook and 2021 Guidance

	On Track Not on Track	2020 Target	Q1 2021 Actual
Deposit growth		5% -10%	9.3%
Net loans growth		<5%	6.0%
Pre-tax Return on average	Equity (ROAE)	>10%	7.7%
Cost-to-income		<75%	78.7%
NPL ratio		<5%	1.9%
Cost of funds		<5%	3.8%
HEART Sector Contribution		20% - 25%	17.5%

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Take a bold step

1. Performance Snapshot (Q1 2021)

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Key Performance Ratios

Indicator	Q1 2020	H1 2020	Q3 2020	FY 2020	Q1 2021
Net Interest Margin	8.7%	8.2%	8.0%	6.9%	7.2%
Cost to Income	82.9%	72.5%	73.4%	77.4%	78.7%
Earnings per Share	7k	19k	26k	39k	8k
Liquidity Ratio	32.1%	33.5%	32.5%	34.9%	30.2%
Cost of Risk	0.8%	2.1%	1.9%	1.0%	0.9%
Cost of Funds	4.6%	5.0%	5.1%	4.7%	3.8%
Yield on Earning Assets	13.2%	13.2%	13.2%	12.4%	11.1%
Return on Average Assets (Annualized)	0.6%	0.9%	0.8%	1.0%	0.7%
Post-Tax Return on Average Equity (Annualized)	6.3%	8.8%	8.0%	8.8%	7.3%
Pre-Tax Return on Average Equity (Annualized)	6.8%	9.2%	8.7%	9.7%	7.6%
NPL Ratio	1.9%	2.1%	2.9%	1.9%	1.9%
Coverage Ratio	268.7%	272.0%	232.0%	236.2%	231.2%
Capital Adequacy Ratio	14.3%	15.6%	16.1%	18.0%	16.8%
Loans to Deposit Ratio	69.8%	64.3%	64.2%	62.4%	60.9%



Highlights of Income Statement

	Q1	2021	C	21 2020	20 Growth	
In millions of Naira	N'M	% of Total	N'M	% of Total	%	
Gross earnings	31,016	100.0%	32,916	100.0%	-5.8%	
Interest income	25,276	81.5%	28,397	86.3%	-11.0%	
Interest expense	(10,928)	35.2%	(12,948)	39.3%	-15.6%	
Net interest income	14,348	46.3%	15,449	46.9%	-7.1%	
Net fees & commission income	3,652	11.8%	2,919	8.9%	25.1%	
Net trading income	983	3.2%	984	3.0%	-0.1%	
Other operating income	1,105	3.2%	616	1.9%	79.4%	
Non-interest income	5,740	18.5%	4,519	13.7%	27.0%	
Operating income	20,088	64.8%	19,968	60.7%	0.6%	
Impairment charges	(1,767)	5.7%	(1,189)	3.6%	48.6%	
Net operating income	18,321	59.1%	18,779	57.1%	-2.4%	
Personnel expenses	(3,549)	11.4%	(3,712)	11.3%	-4.4%	
Other operating expenses	(4,968)	16.0%	(4,729)	14.4%	5.1%	
General and administrative expenses	(4,162)	13.4%	(4,625)	14.1%	10.0%	
Other property, plant and equipment costs	(1,822)	5.9%	(1,472)	4.5%	23.8%	
Depreciation and amortization	(1,315)	4.2%	(2,022)	6.1%	-35.0%	
Total expenses	(15,816)	51.0%	(16,560)	50.3%	-4.5%	
Profit before income tax	2,505	8.1%	2,219	6.7%	12.9%	
Income tax expense	(110)	0.4%	(154)	0.5%	-28.6%	
Profit after income tax	2,395	7.7%	2,065	6.3%	16.0%	



Highlights of Financial Position

Items	March 2021		December 2020		Growth
	N'M	% of Total	N'M	% of Total	%
ASSETS					
Cash & balances with CBN	318,512	22.9%	303,314	23.2%	5.0%
Due from banks	57,823	4.1%	21,084	1.6%	174.3%
Pledged financial assets	47,125	3.4%	34,860	2.7%	35.2%
Loans and advances	632,478	45.4%	596,827	45.9%	6.0%
Investment securities	264,319	19.0%	258,208	19.9%	2.4%
Other assets	33,163	2.4%	43,950	3.4%	-24.5%
Property, plant and equipment	15,448	1.1%	15,956	1.2%	-3.2%
Right-of-use asset	8,270	0.6%	8,319	0.6%	-0.6%
Investment property	7,861	0.6%	8,004	0.6%	-1.8%
Intangible assets	1,488	0.1%	1,582	0.1%	-5.9%
Deferred tax assets	6,971	0.5%	6,971	0.5%	0.0%
Total Assets	1,393,458	100.0%	1,299,075	100.0%	7.3%
LIABILITIES					
Deposits from banks	36,983	2.7%	21,289	1.6%	73.7%
Deposits from customers	1,039,299	74.6%	950,835	73.2%	9.3%
Current income tax payable	636	0.0%	551	0.0%	15.4%
Other borrowed funds	103,124	7.4%	86,367	6.6%	19.4%
Debt securities issued	43,671	3.1%	42,274	3.3%	3.3%
Other liabilities	37,441	2.7%	61,438	4.7%	-39.1%
Lease liabilities	117	0.0%	114	0.0%	2.6%
Provisions	469	0.0%	454	0.0%	3.3%
Total Liabilities	1,261,740	90.5%	1,163,322	89.6%	8.5%
Total Equity	131,718	9.5%	135,753	10.4%	-3.0%
Total Liabilities and Equity	1,393,458	100.0%	1,299,075	100.0%	7.3%

