

Important Information

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- Certain sections of this presentation reference forward-looking statements which reflect Sterling Bank's current views with respect to, among other things, the Bank's operations and financial performance. These forward-looking statements may be identified by the use of words such as 'outlook', 'believes', 'expects', 'potential', 'continues', 'may', 'will', 'should', 'seeks', 'approximately', 'predicts', 'intends', 'plans', 'estimates', 'anticipates' or the negative version of these words or other comparable words. Such forward-looking statements are subject to various risks and uncertainties.
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- Sterling Bank undertakes no obligation to publicly update or review any forward-looking statement, whether as a result of new information, future developments or otherwise.





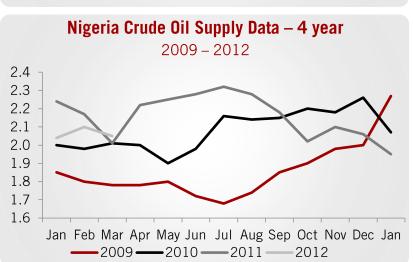
- 1 Macroeconomic Environment
 - 2 Corporate Information
 - 3 Historical Financial Trends
 - 4 Earnings Analysis
 - 5 Balance Sheet Analysis
 - 6 2012 Outlook

Agenda



Economic Indicators



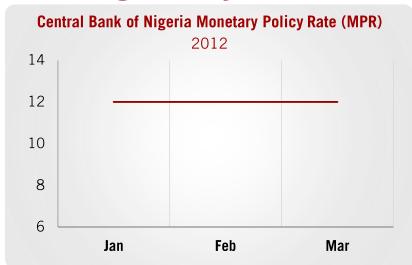




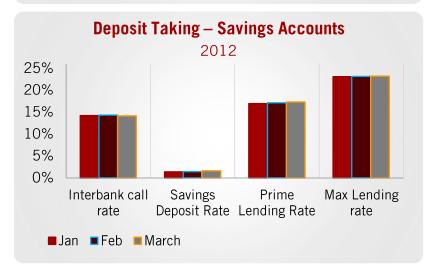




Funding Ecosystem





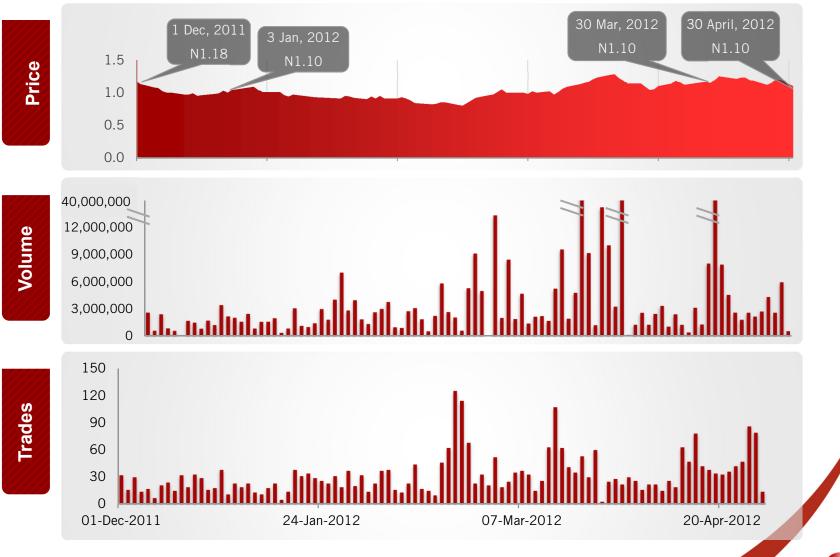








Market Trend: Dec 1, 2011 – Apr. 30, 2012







Share Price Performance Comparison







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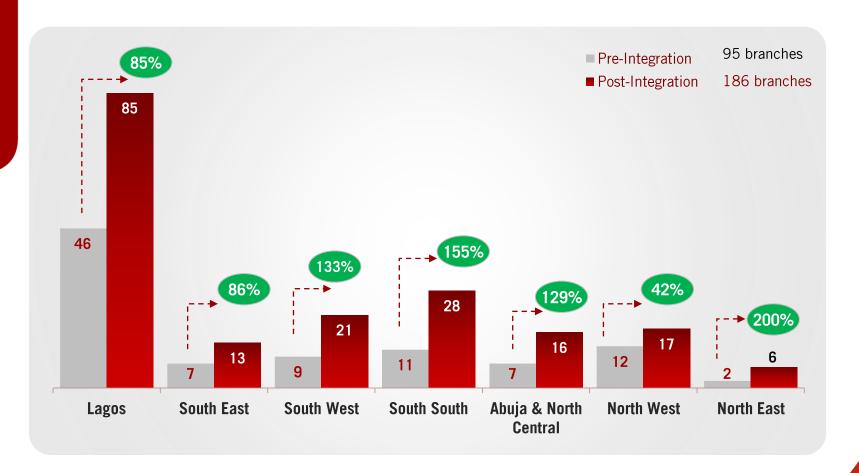
About Sterling Bank

Sterling Bank Plc is a full service commercial bank, which emerged from the successful merger of five banks in 2005. In Company 2011, the Bank acquired ETB in furtherance of its inorganic growth strategy **Banking license National Commercial Banking License** Accounting **IFRS Credit rating Short Term A3; Long term BBB (Stable Outlook) – GCR Focus segments Corporate and Institutional clients** Headcount 3,500 professional employees **Channels** 186 business offices





Post-integration Branch Spread







Strategic Roadmap

2008-2010



Short-term (2008-2010)

- Equity Injection to reinforce organic accretion
- Tap wholesale markets for debt to improve efficiency of capital structure
- Double asset market share primarily through organic growth in local corporate loan book
- Work to bring NPL levels to <10%
- Improve liability generation through the expansion of retail distribution footprint
- > 20% Return on Equity

2011-2014



Mid-term (20011-2014)

- 3-5% market share measured by assets
- Leading consumer banking franchise (bank of choice for customers in our target markets)
- Low single digit cost of funds
- Diverse retail funding base
- <5% in non-performing loans</p>
- Diversified income streams with top quartile position in all our operating areas
- Investment grade credit rating
- Double digit revenue growth Y-o-Y

2015+



Long-term (2015+)

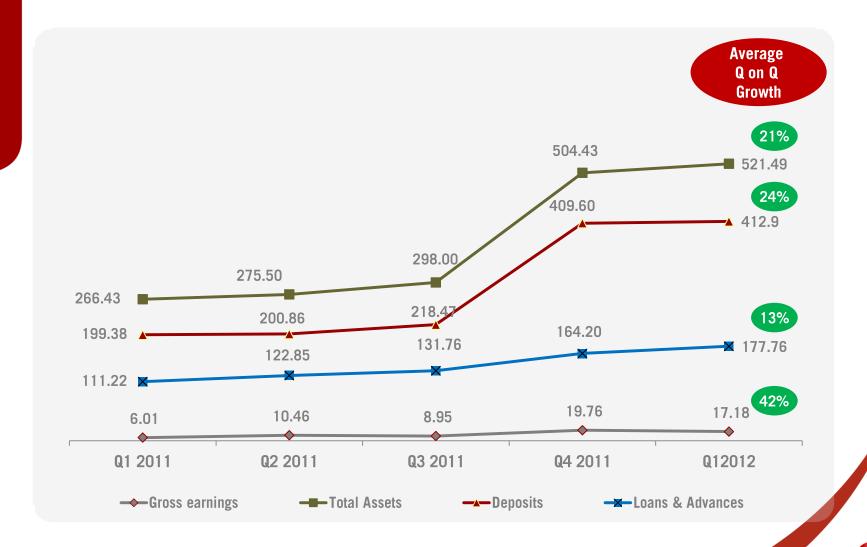
- Globally competitive financial services franchise
- Fully scaled business model with institutionalized processes beyond the stewardship of current owners and managers
- Systemically important operator materially impacting all our sectors of business participation





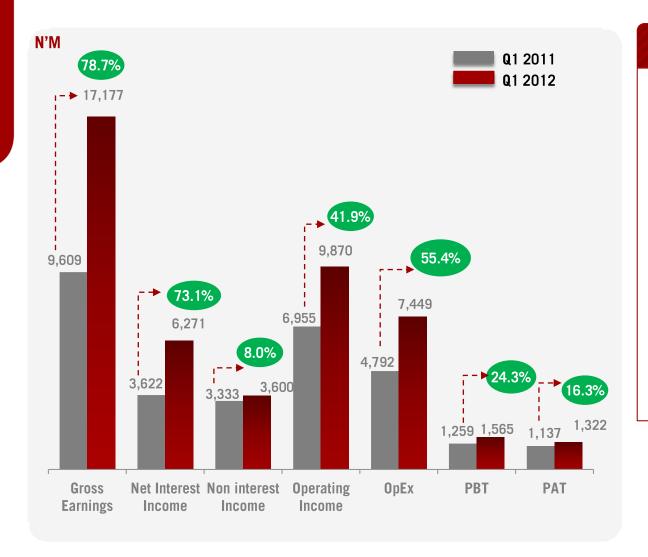


Growth Trends: Q on Q Review





Income Statement Highlights

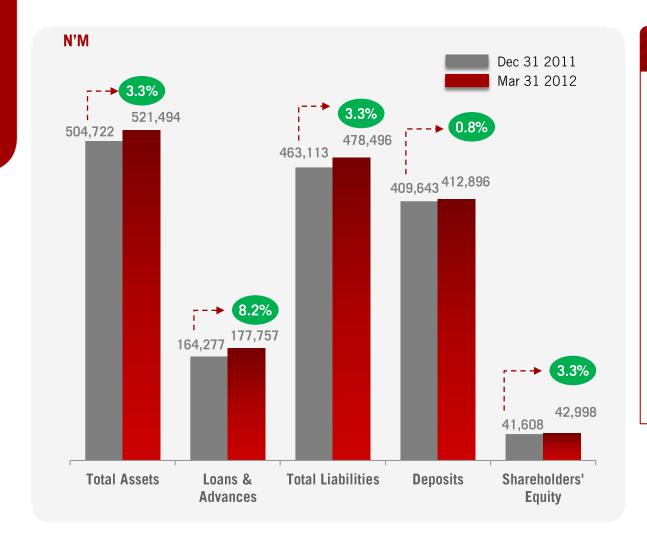


- Gross earnings rose 79% to N17 billion driven by growth in quality asset creation
- Operating income rose 42% boosted by improvement in net interest income
- Growth in operating expenses due to incremental costs arising from the business combination
- Profit before tax of N1.6 billion and profit after tax of N1.3 billion





Balance Sheet Highlights

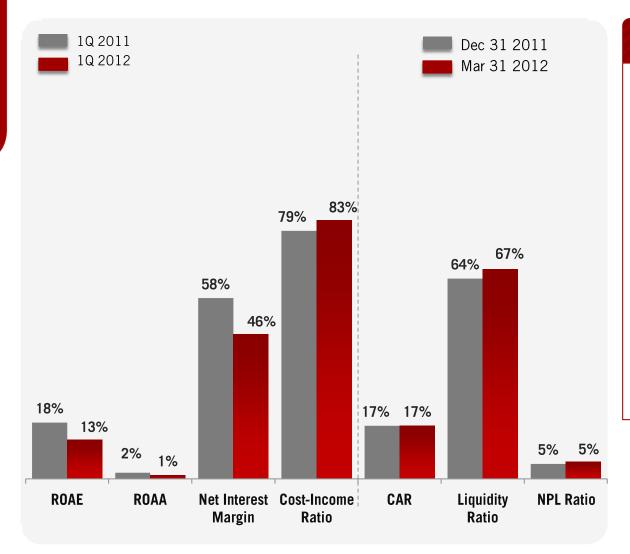


- Slow growth in balance sheet was spurred the slowdown in economic activities in the first quarter of 2012
- Net loans & advances increased 8% to N178 billion
- Customer deposits increased marginally by 3% to N413 billion
- Improvement in Equity was as a result of profit accretion





Key Financial Ratios



- Net interest margin declined to 46% due to increase in funding costs arising from the monetary policy tightening measures implemented by the CBN throughout 2011
- Cost to income ratio of 83% impacted by increase in operating costs
- Strong liquidity and capital adequacy position to support business growth
- NPL ratio relatively stable at 5%. However, as at end of April 2012, NPL ratio was 3.5%



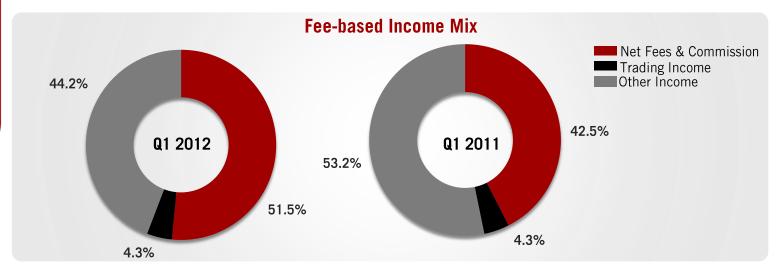


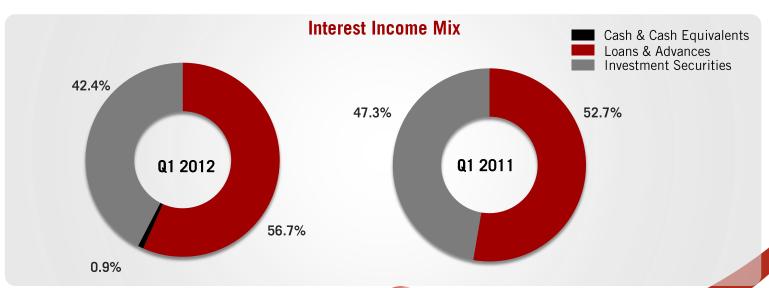


Revenues



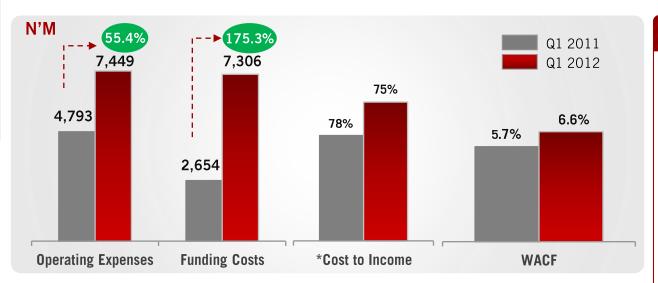
Revenues (% Contribution)

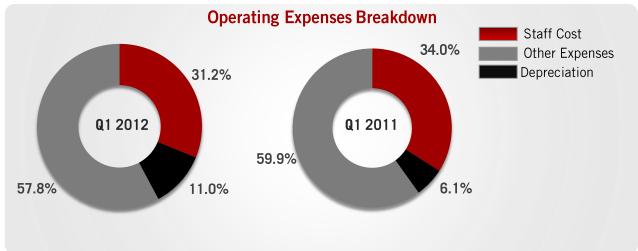




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Operating Efficiency





^{*} Including allowances for risk assets

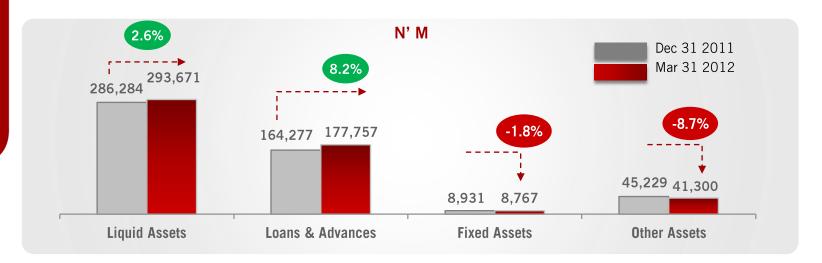
- Increase in funding costs due to growth in deposit volume and the impact of the CBN's monetary policy stance
- Staff cost accounted for 31% of operating costs (34% in Q1 2010) despite increase in workforce arising from the business combination
- We are optimistic that the expected cost and revenue benefits from economies of scale and operational synergies arising from the business combination will begin to kick-in in the medium term

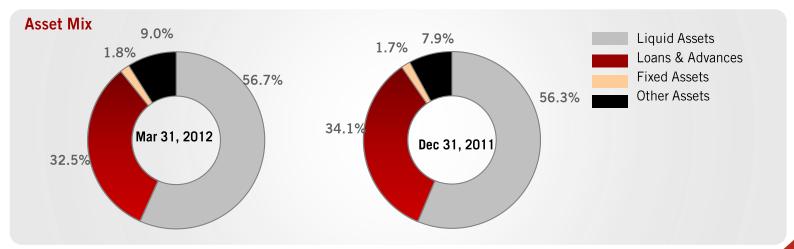






Asset Decomposition

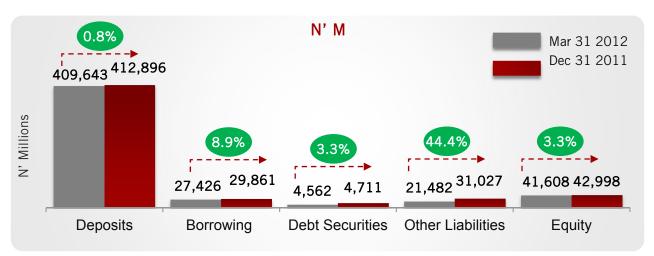


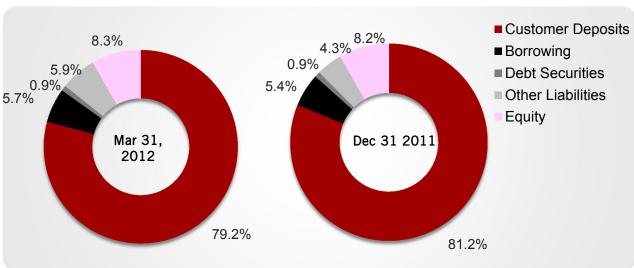






Assets Funding Mix



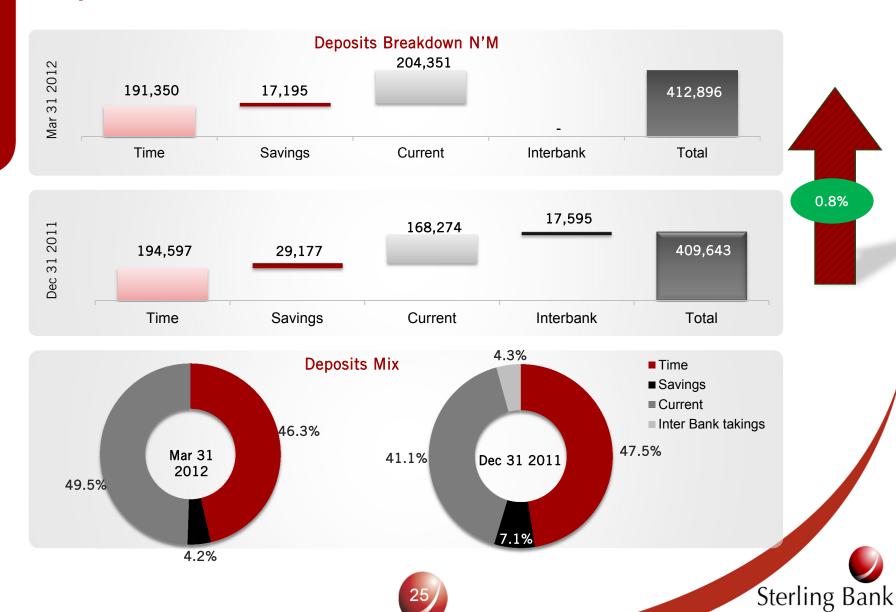


- Diversified funding base with deposits as the major funding source
- Deposits funded 79% of total assets
- Long-term borrowing consists of facilities from Citibank and Bank of Industry (under the CBN intervention fund).



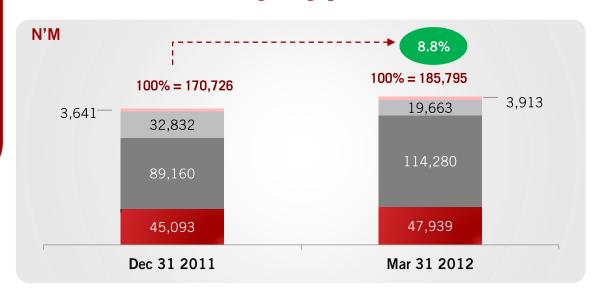


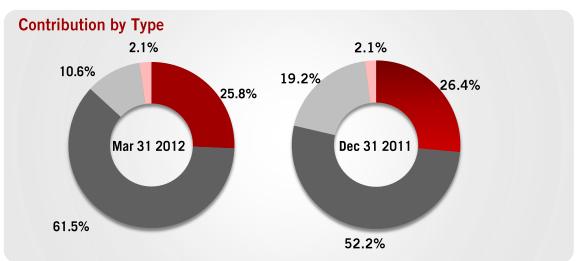
Deposits



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Gross Loans by Type





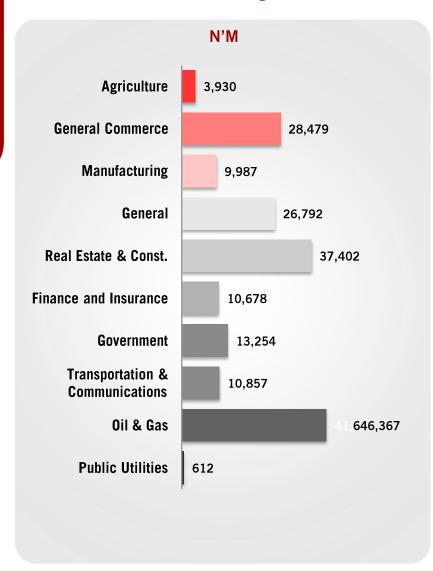
- Gross loans rose 9% to N185.8 billion
- Growth was driven by improvement in our corporate loan book
- Focus on deepening corporate and retail loan book

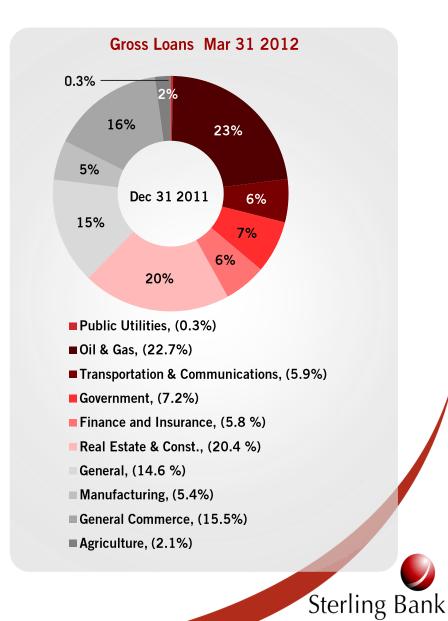






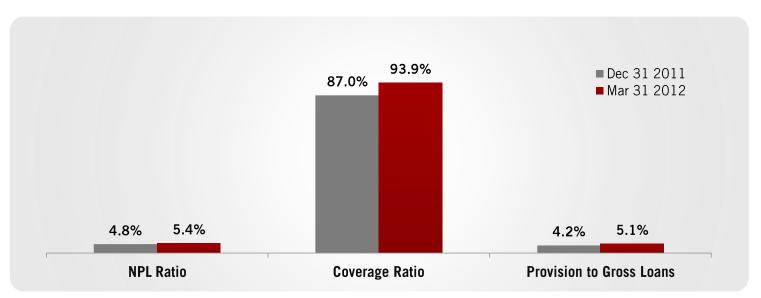
Gross Loans by Sector

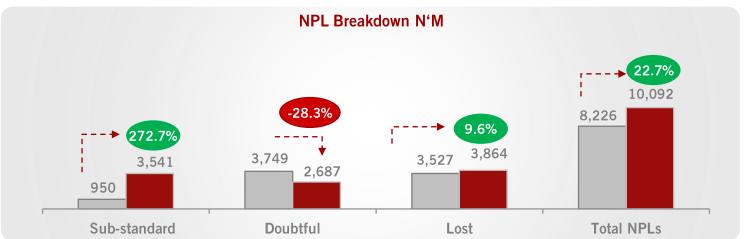




The one-customer bank.

Asset Quality

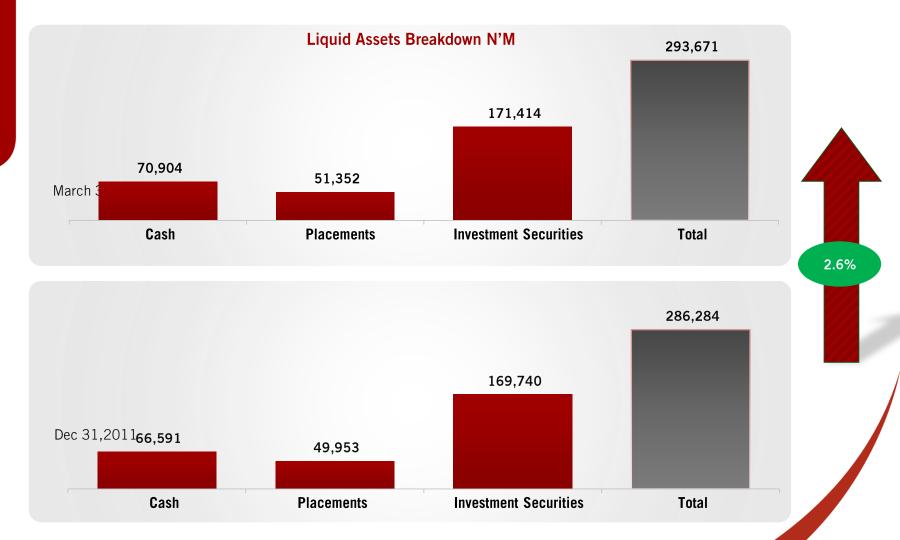








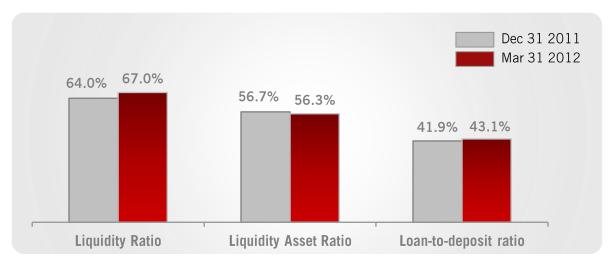
Liquid Assets Profile

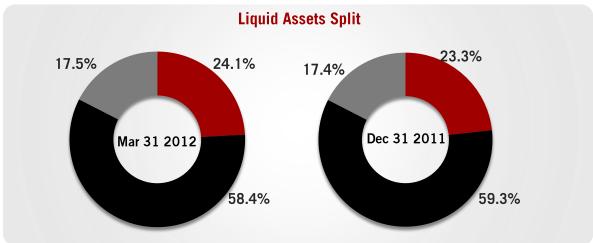




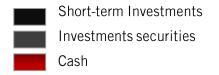


Liquidity Position





- Strong improvement in liquidity ratio despite tighter monetary policy measures
- Loan-to-deposit ratio of 43% shows that there is significant room to grow quality risk assets
- Liquid asset ratio of 56% provides opportunity for asset switch to achieve higher return









We are doing more to improve further....

In terms of what we offer our customers

- Improved customer experience at each of our on- and offline service delivery channels
- Variety of products and services tailored to meet customer needs

In terms of how we operate as a company

- Automation and streamlining of processes to improve cost efficiency as business and regulatory costs rise
- Optimize economies
 of scale and
 operational synergies
 arising from the
 business combination

And in how we manage our balance sheet

- Optimize balance sheet to maximize returns through asset reallocation
- Leverage our enhanced capital cushion to drive quality risk assets creation
- Leverage increased branch network to mobilize low cost retail deposits

Customer Centricity

Operational Efficiency

Balance Sheet Optimization





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